



## **MAS 500 Upgrade Expectations**

### **How long will it take?**

- How long a MAS 500 upgrade will take varies based on a few things: Number of modules, years of history, legacy version, customizations and number of users.
- A core module upgrade (General Ledger, Accounts Receivable, Accounts Payable, Cash Management) from version 7.05 to 7.3 with 5 years of history will take about 2 hours, providing no installation errors on the server.
- A full distribution upgrade (the core modules plus Inventory Management, Sales Order and Purchase Order) from version 7.05 to 7.3 with 5 years of history will take about 4 hours, providing no installation errors on the server.
- Any additional customizations or extended solutions will add to the time.

### **What do I need to do to prepare for an upgrade?**

- Confirm that all workstations and server meet the supported platform matrix.
- Make sure all open batches are posted
- All users will have to be out of MAS 500 for the duration of the upgrade

### **Will I be trained on new features?**

- ASI is happy to provide training as part of the upgrade process but it is not required or automatically included in the estimate of time.
- Occasionally there are enhancements that affect your business process. A features guide is available for you to determine if additional training is necessary.

### **When is the best time to upgrade?**

- Right after month end is a good time to upgrade because the previous month has been closed and the transaction volume tends to be less.
- Plan your upgrade with at least a few days before your next AP check run.

### **What kind of testing is required?**

- It is required that a test upgrade be properly executed before the production upgrade is attempted. A test can be done at anytime, but it is essential to validate the data changes.
- Please have some critical reports ready to compare with the upgraded data. We will ensure that the upgrade process completed successfully, but it will be up to you to accept that the data has been converted properly.